

Report subject	<b>Quarter 2 - Corporate Performance Report</b>
Meeting date	15 January 2025
Status	Public Report
Executive summary	<p>BCP Council adopted 'A shared vision for Bournemouth, Christchurch and Poole 2024-28' in May 2024.</p> <p>The shared vision is the corporate strategy which sets out the council's vision, priorities and ambitions as well as the principles which underpin the way the council works as it develops and delivers its services.</p> <p>Incorporated in the vision are a set of measures of progress for achieving the vision, priorities and ambitions.</p> <p>This is the second quarterly performance monitoring report, presenting an update on the progress measures.</p> <p>The council's delivery against its priorities and ambitions can also be monitored through a <a href="#">performance dashboard</a> which is available on the council's website providing up-to-date real time information on the progress measures.</p>
Recommendations	<p><b>It is RECOMMENDED that Cabinet:</b></p> <p><b>(a) Consider the quarter two performance</b></p> <p><b>(b) Note that work continues to expand the data available on the interactive performance dashboard</b></p>
Reason for recommendations	<p>Our shared vision for Bournemouth, Christchurch and Poole sets out the priorities and ambitions against which the council's performance will be judged, and as such is a vital component of the council's performance management framework.</p> <p>An understanding of performance against targets, goals and objectives helps the council to assess and manage service delivery and identify emerging business risks.</p>
Portfolio Holder(s):	Leader of the Council – Councillor Millie Earl
Corporate Director	Chief Executive – Graham Farrant
Service Director	Director of Marketing, Communications and Policy – Isla Reynolds
Report Author/s	<p>Gail Scholes – Head of Policy, Sustainability &amp; Inclusion</p> <p>Sophie Bradfield – Principal Policy &amp; Strategy Officer</p>
Contributors	Performance leads across the council

Wards	Council-wide
Classification	For information

## Background

1. BCP Council adopted 'A shared vision for Bournemouth, Christchurch and Poole 2024-28' in May 2024 which was developed following a process of stakeholder engagement from June to October 2023.
2. The vision includes a comprehensive set of progress measures that track performance against the ambitions and focus areas of activity.
3. Since the vision was adopted, work has been carried out to establish baseline data, targets and intervention levels for the progress measures.
4. A performance dashboard has been created to monitor progress towards the council's vision, using technology to enhance transparency and support data-driven decisions. This dashboard is accessible on the council's website.
5. A corporate strategy officer delivery board meets monthly to monitor delivery of the council's vision at a strategic level. This is so risks to delivery can be addressed in a timely manner and best practice can be celebrated and shared.

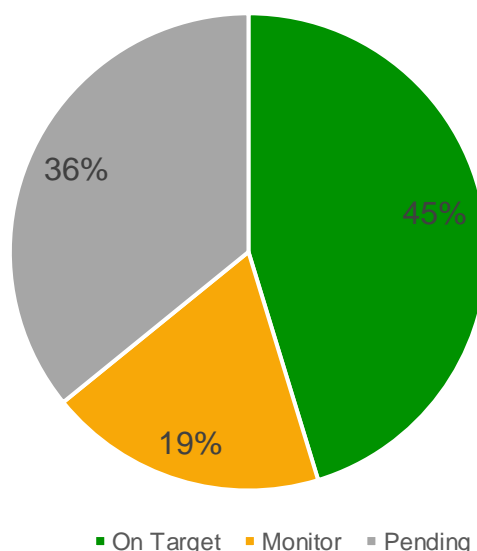
## An interactive performance dashboard to monitor performance

6. Historically, quarterly performance reports have been static snapshots of performance, often two to three months out of date by the time they reached Cabinet.
7. A live and interactive performance dashboard is now available alongside these quarterly reports, providing a real-time tracking tool that effectively addresses Cabinet's previous concerns regarding the timeliness of the reports.
8. Its introduction represents a further step towards data-driven decision-making and continuous improvement in organisational performance.
9. Furthermore, the performance dashboard enhances transparency and accountability in the performance reporting process and can be accessed at all times by residents, councillors and officers.
10. The dashboard's purpose is to maintain a strategic perspective of overall council performance and it is reviewed regularly with directors to ensure the best data is provided. Cabinet also has the flexibility to introduce additional measures if necessary for more detailed performance monitoring.
11. The dashboard will be developed in phases, with further plans to enhance data availability, links to other dashboards and data sources and provide various lenses to view the data eventually replacing the need for a paginated performance report.
12. Subsequent phases will include:
  - Progress on strategic programmes of work,
  - Analysis of the latest data regarding the health of the BCP area,
  - Overview of corporate risks,
  - Advancements towards achieving our net zero targets.

## Summary of Quarter Two Performance

13. Appendix 1 provides a snapshot of performance for the progress measures in the second quarter.

14. The performance dashboard on the council's website provides more detail, with trend data available.
15. Looking at progress with the measures at the end of quarter two (end of September 2024): 45% of measures are on target, 19% of measures are being monitored to ensure they do not drift off target and 36% of measures are pending a performance rating. No measures are at risk of not meeting their targets.
16. The grey portion of the chart below highlights pending performance. This is primarily due to not enough data to determine a RAG (Red-Amber-Green) rating. For example this may be where data is only available on an annual basis and no baseline data is yet available.



### **Embedding the outcomes from the Best Value Notice**

17. Previous quarterly performance reports have also provided an update on the action plan progress towards the Best Value Notice recommendations. Upon successful completion, this notice was [lifted by Government](#) on the 3 August 2024.
18. To ensure the council remains on track, the Chief Executive continues quarterly informal meetings with the Ministry of Housing, Communities and Local Government (MHCLG).
19. Cabinet committed to keeping a watching brief to ensure progress is embedded. This will be facilitated by the continuation of quarterly updates as part of performance reports.
20. Corporate Management Board will also continue to assess the Best Value Notice action plan on a quarterly basis to ensure all outcomes are maintained and facilitate strategic discussions with Cabinet as and when needed.

### **Summary of financial implications**

21. The corporate strategy is an important document to identify and establish project priorities for council budget-setting. Where there are any financial implications, these are reviewed at a strategic and programme delivery level. The corporate strategy contains programmes of work aimed at improving strategic finance, under the Our Approach priority.

### **Summary of legal implications**

22. There are no measures that require action in quarter two. Where this might be the case for future quarters, legal implications and mitigations are included in exception reports.

### **Summary of human resources implications**

23. The programmes of work underpinning the Our Approach priority in the corporate strategy are designed to have a positive impact on human resources.

### **Summary of sustainability impact**

24. The programmes of work underpinning the Place and Environment priority of the corporate strategy are designed to have a positive impact on sustainability outcomes.

### **Summary of public health implications**

25. The programmes of work underpinning the People and Communities and Our Approach priorities in the corporate strategy are designed to have a positive impact on public health outcomes.

### **Summary of equality implications**

26. The work programmes supporting the corporate strategy aim to positively impact protected groups. Equality impact assessments are conducted for these programmes, particularly under the People and Communities and Our Approach priorities.

### **Summary of risk assessment**

27. There are no measures that require action in quarter two. Where this might be the case for future quarters, risks and mitigations are included in exception reports.

### **Background papers**

- [A shared vision for Bournemouth, Christchurch and Poole](#)
- [Progress update on the Best Value Notice.pdf](#)

### **Appendices**

Appendix 1 for Quarter 2 - Corporate Performance Report - Overview of Q2 Performance